

Utility Services Used by Agencies

Agency	Email	Managed Desktop	Server Farm Rack	Virtual Server Hosting	Network	Managed Print Services	Directory Services	ISO	SOA	A&A	Mainframe Services	Tier 1 Disk	Tier 2 Disk	Data Backup	ePayment	Help Desk	Mobile Device - BlackBerry
Alcoholic Beverages Division (ABD)	Complete	In Progress	In Progress	In Progress	In Progress	In Progress	Complete	Some	Available	Some	Available	In Progress	In Progress	In Progress	Available	In Progress	Complete
Board of Educational Examiners (BOEE)	Complete			Some			Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Department for the Blind (Blind)							Model 4	Some	Available	Available	Available				Available	Some	Available
Department of Administrative Services (DAS)	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Complete
Department of Corrections (DOC)	Complete						Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Complete
Department of Cultural Affairs (DCA)	Complete	Complete	Complete	Complete	Complete	In Progress	Complete	Some	Available	Available	Available	Complete	Complete	Complete	Available	Complete	Available
Department of Education (ED)	Complete		Some	Some			Complete	Some	Available	Some	Available	Some	Some	Some	Complete	Some	Complete
Department of Human Rights (DHR)	Complete		Some	Some	Some	Complete	Complete	Some	Complete	Available	Available	Some	Some	Some	Available	Some	Complete
Department of Human Services (DHS)			Some	Some			Model 4	Some	Available	Some	Complete				Available	Some	Available
Department of Inspections and Appeals (DIA)	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Some	Available	Some	Available	Complete	Complete	Complete	Complete	Complete	Complete
Department of Natural Resources (DNR)	Complete		Some	Complete		Complete	Complete	Some	Available	Some	Available	Some	Some	Some	Complete	Some	Complete
Department of Public Defense (DPD)	Complete			Some			Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Department of Public Health (IDPH)	Complete		Some	Some	In Progress		Complete	Some	Available	Some	Available	Some	Some	Some	Complete	Some	Complete
Department of Public Safety (DPS)				Some			Complete	Some	Available	Some	Available	Some	Some	Some	Complete	Some	
Department of Revenue (IDR)	Complete	Complete	Complete	Complete	Complete	In Progress	Complete	Some	Available	Available	Complete	In Progress	In Progress	In Progress	Available	In Progress	In Progress
Department of Transportation (DOT)							Complete	Some	Available	Some					Available	Some	Complete
Fair Authority							Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Homeland Security Management (HSEMD)	Complete						Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Complete
Iowa Agricultural Development Authority (IADA)	Complete						Model 4	Some	Available	Available	Available	Some	Some	Some	Available	Some	Complete
Iowa Board of Dental Examiners (IBDE)	Complete		In Progress		In Progress		Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Iowa Board of Medical Examiners (IBME)	Complete						Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Iowa Board of Nursing (BON)	Complete		Some				Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Iowa Board of Parole (IBOP)	Complete						Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Iowa Board of Pharmacy Examiners (IBPE)	Complete		Some				Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Iowa Civil Rights Commission (ICRC)	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Iowa College Student Aid Commission (ICSAC)	Complete		Some	Some	Complete		Complete	Some	Available	Some	Available	Some	Some	Some	Available	Some	Complete
Iowa Communications Network (ICN)	Complete		Some	Some			Complete	Some	Available	Some	Available	Some	Some	Some	Available	Some	Complete
Iowa Credit Union Division (IACUDIV)	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Some	Available	Some	Available	Complete	Complete		Available	Complete	Complete
Iowa Department of Management (IDOM)	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Some	Available	Some	Available	Complete	Complete	Complete	Available	Complete	Complete
Iowa Department of Veterans Affairs (IDVA)	Complete						Complete	Some	Available	Some	Available	Some			Available	Some	Complete
Iowa Department on Aging (IDA)	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Some	Available	Available	Available	Complete	Complete	Complete	Available	Complete	Complete
Iowa Division of Banking (IDOB)	Complete		Some				Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Iowa Economic Development Authority (IEDA)	Complete		Some			Complete	Complete	Some	Available	Some	Available	Some	Some	Some	Available	Some	Complete
Iowa Ethics and Campaign Disclosure Board (IECDB)	Complete						Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Iowa Finance Authority (IFA)	Complete		Some				Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Complete
Iowa Governor's Office (IGOV)	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Some	Available	Some	Available	Complete	Complete	Complete	Available	Complete	Complete
Iowa Insurance Division (IID)	Complete						Complete	Some	Available	Available	Available	Some	Some	Some	Available	Complete	Complete
Iowa Law Enforcement Academy (ILEA)	Complete					Complete	Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Complete
Iowa Lottery (ILOT)	Complete						Complete	Some	Available		Available	Some	Some	Some	Available	Some	Complete
Iowa Prison Industries (IPI)	Complete						Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Iowa Public Employment Relations Board (PERB)	Complete				Complete		Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Iowa Public Employment Retirement System (IPERS)	Complete		Some				Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Iowa Public Television (IPTV)							Complete	Some	Available	Available	Available	Some			Available	Some	Available
Iowa Racing and Gaming Commission (IRGC)	Complete			Some			Complete	Some	Available	Available	Available	Some			Available	Some	Available
Iowa Utilities Board (IUB)	Complete		Some		Complete		Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Complete
Iowa Veterans Home (IVH)							Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Complete
Iowa Vocation Rehabilitation Services (IVRS)	Complete			Some			Complete	Some	Available	Available	Available	In Progress	In Progress	In Progress	Available	Some	In Progress
Iowa Workforce Development (IWD)	Complete			Some			Complete	Some	Available	Some	Complete	Some	Some	Some	Complete	Some	Complete
Office of Consumer Advocate (OCA)	Complete				Complete		Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Office of Drug Control Policy (ODCP)	Complete	Complete			Complete	Complete	Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Complete
Professional Licensing Division (PLD)	Complete	Complete		Some			Complete	Some	Available	Available	Available	Some	Some	Some	Complete	Complete	Complete
Public Defender (SPD)				Some			Model 4	Some	Available	Some	Available	Some		Some	Available	Some	Complete

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State Library (LIB)							Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available
Treasurer of State (TOS)	Complete		Some		Some		Complete	Some	Available	Available	Available	Some	Some	Some	Available	Some	Available